



INSTITUTE FOR EDUCATION

(A Unit of Educational & Social Development Trust)

Recognized by UGC, AICTE, NCTE, JAC & Affiliated to Kolhan University, Chaibasa, Jharkhand

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ANALYSIS OF STUDENT'S FEEDBACK (2023)

Student feedback is an essential part of the learning process. The Institute collects feedback from students on various aspects using a structured questionnaire. Feedback collected from students was analysed and steps were taken to enhance the quality of teaching and learning and look for opportunities to improve overall performance, including student engagement in the classroom to achieve excellence in teaching and learning. This questionnaire aims to collect information on the satisfaction of the facilities and services provided to create an atmosphere conducive to teaching and learning. The information provided by the students was kept confidential and used as important feedback to improve the quality of the various courses and programs offered by the institution. To obtain complete results, statistical analysis and graphical presentation were carried out. Responses are rated on a five-point scale. The students indicate their level of agreement with the following statements by selecting the appropriate option. Total consolidated responses received from odd and even semester students. IQAC analysed the responses from the student feedback form and submitted the report to the authorities, who in turn discussed various aspects, including meetings with faculty members.

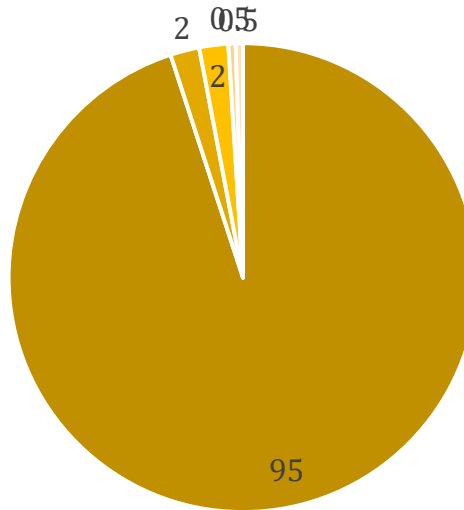
Principal
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Bijay Saraikella-Kharsawan
JHARKHAND

Questions covered are given below:

SL NO.	STATEMENT
1	Course content is covered timely in the semester
2	Recommended reading material is adequate and relevant
3	The prescribed books/reading materials are available in the library
4	Class tests/mid-semester test are conducted well in time
5	Internet facilities/ Wi-Fi facilities are available in the campus
6	Attendance records are displayed on time
7	Internal assessment/examination scores are displayed on the notice board
8	Laboratory activities are satisfactory
9	Office staff/technical staff/library staff in the department are helpful
10	Medical Facilities/sports facilities within the campus are satisfactory
11	The buildings/ classrooms are accessible to differently-abled persons
12	The grievance redressal cell and sexual harassment cell exist in the college
13	The functioning of placement cell satisfactory
14	The grievances redressal cell and internal complaint cell exist in the college
15	The overall atmosphere of the college is conducive

GRAPHICAL REPRESENTATION OF THE ANALYSIS

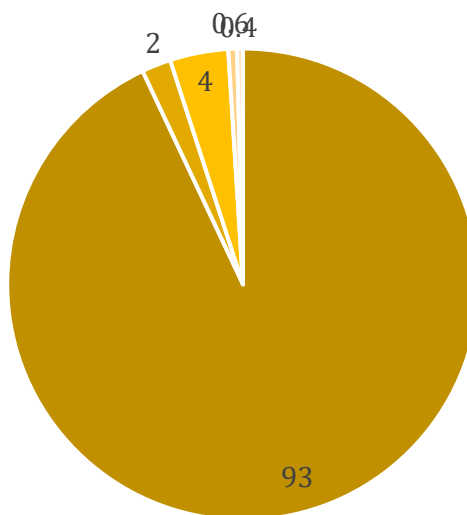
1. Course content is covered timely in the semester



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

The majority of % rated the course content coverage as Excellent (95 %), indicating high satisfaction. A small number found it Very Good (2 %) or Good (2 %), showing overall positive feedback. A few % rated it as Satisfactory (0.5 %), while only 0.5 % rated it as Poor, suggesting minimal dissatisfaction.

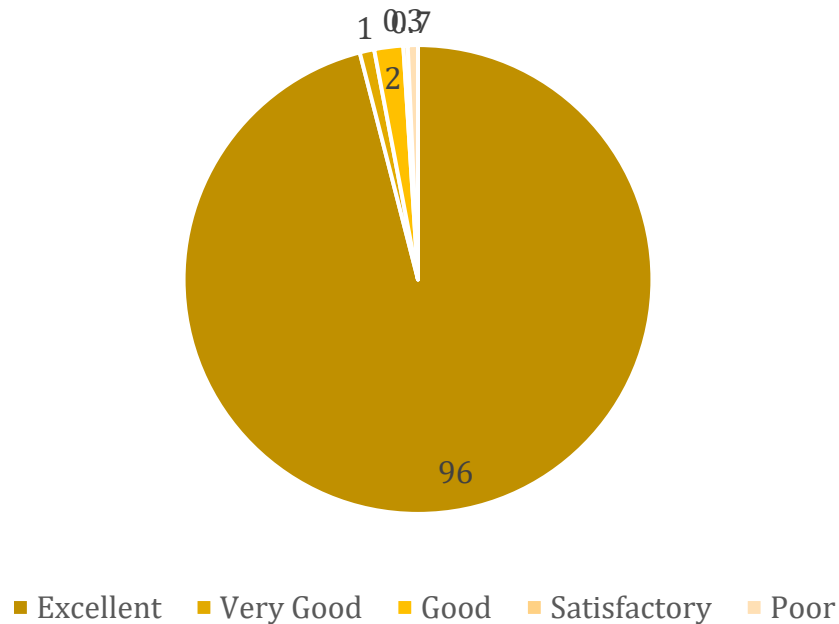
2. Recommended reading material is adequate and relevant



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

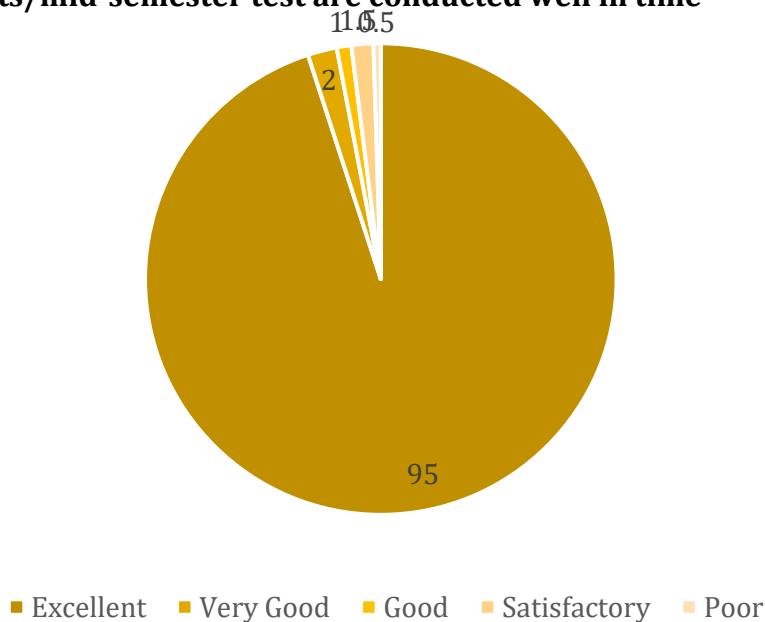
The majority of respondents (93%) rated the recommended reading material as Excellent, indicating strong satisfaction. A smaller portion rated it as Very Good (2%) or Good (4%). Only 0.6% rated it as Satisfactory, and 0.4% expressed dissatisfaction by rating it as Poor, reflecting an overall highly positive evaluation.

3. The prescribed books/reading materials are available in the library



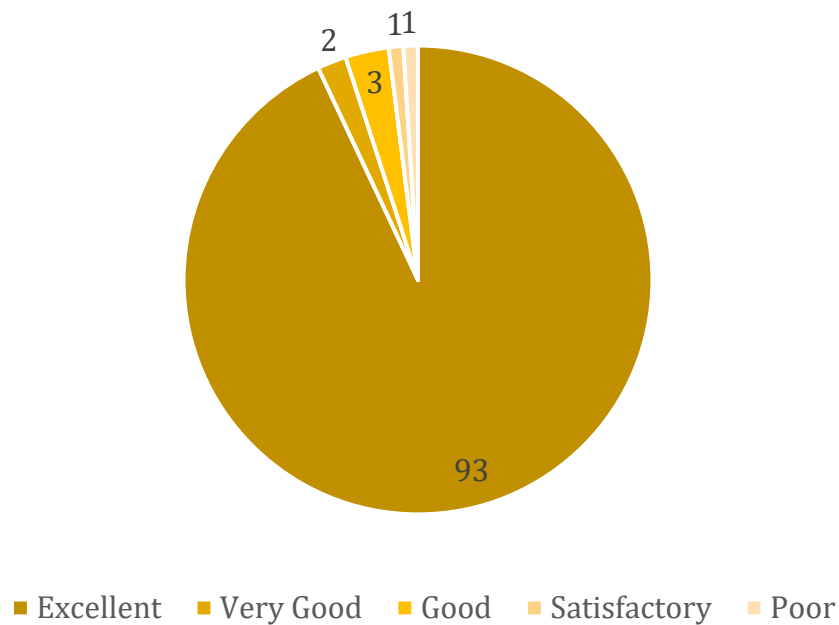
The majority of respondents (96%) rated the availability of prescribed books and reading materials in the library as Excellent, indicating a high level of satisfaction. A smaller percentage rated it as Very Good (1%) or Good (2%). Only 0.3% rated it as Satisfactory, while 0.7% rated it as Poor, showing minimal dissatisfaction and an overall positive response.

4. Class tests/mid-semester test are conducted well in time



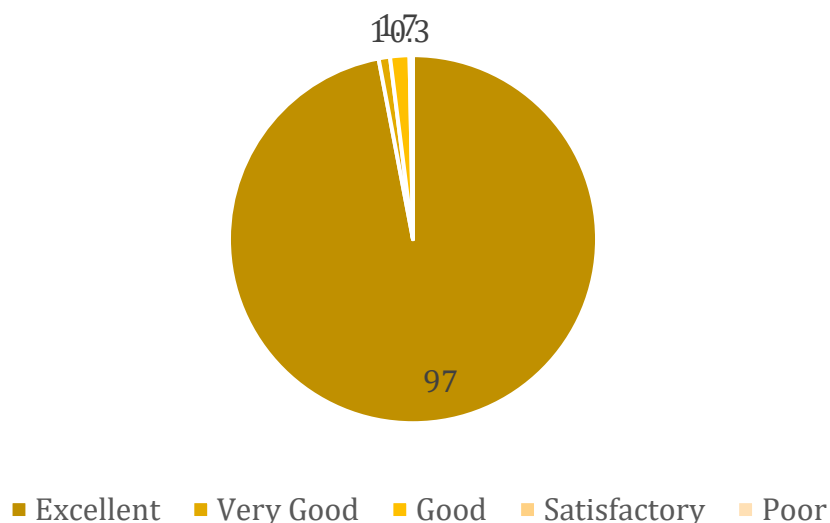
The majority of respondents (95%) rated the timely conduct of class tests and mid-semester examinations as Excellent, reflecting a high level of satisfaction. A few respondents rated it as Very Good (2%) or Good (1%). 1.5% considered it Satisfactory, while only 0.5% rated it as Poor, indicating minimal dissatisfaction and an overall positive response.

5. Internet facilities/ Wi-Fi facilities are available in the campus



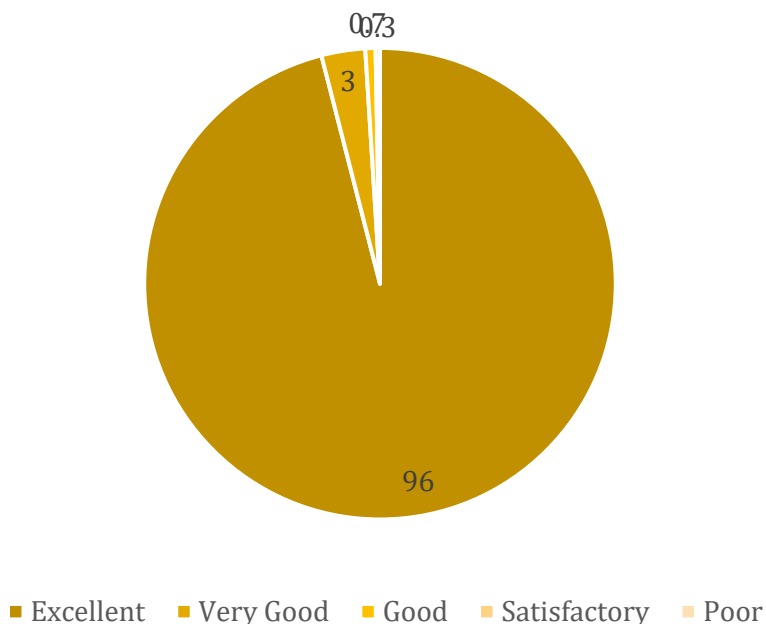
The majority of respondents (93%) rated the availability of internet and Wi-Fi facilities as Excellent, demonstrating a high level of satisfaction. A smaller number rated it as Very Good (2%) or Good (3%). 1% found it Satisfactory, while another 1% rated it as Poor, indicating some level of dissatisfaction, though the overall response remains largely positive.

6. Attendance records are displayed on time



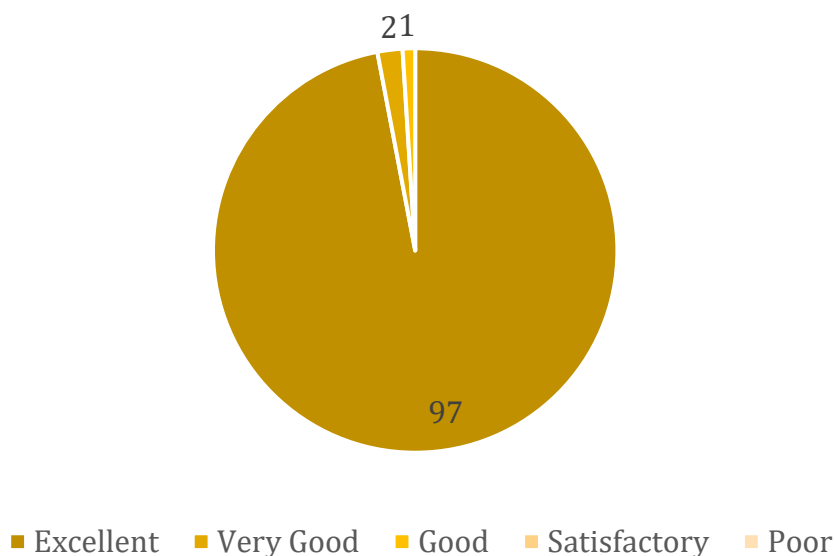
The majority of respondents (97%) rated the timely display of attendance records as Excellent, reflecting a very high level of satisfaction. A small number rated it as Very Good (1%) or Good (1.7%). Only 0.3% found it Satisfactory, and no respondents rated it as Poor, indicating an overall positive response.

7. Internal assessment/examination scores are displayed on the notice board



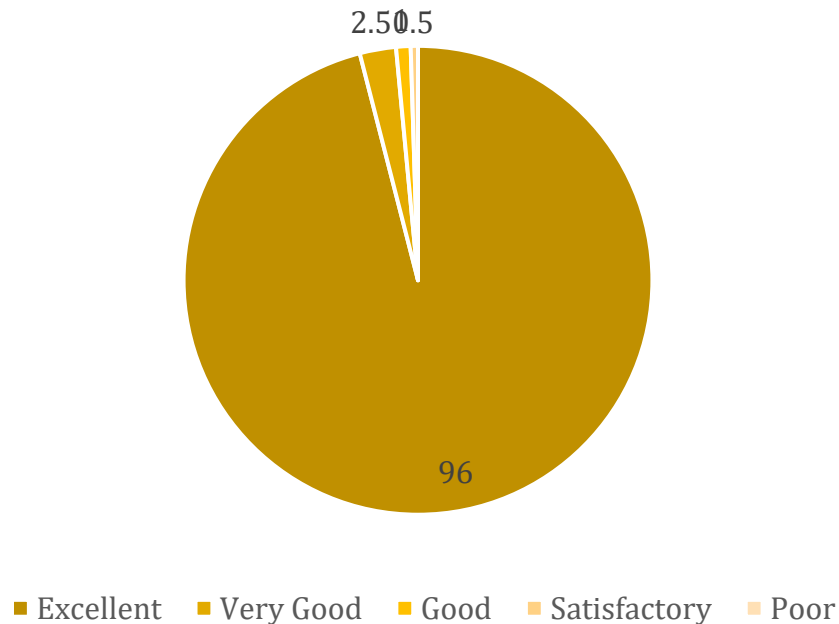
The majority of respondents (96%) rated the display of internal assessment and examination scores as Excellent, indicating a high level of satisfaction. A few rated it as Very Good (3%) or Good (0.7%). Only 0.3% found it Satisfactory, and no respondents rated it as Poor, reflecting an overall positive response.

8. laboratory activities are satisfactory



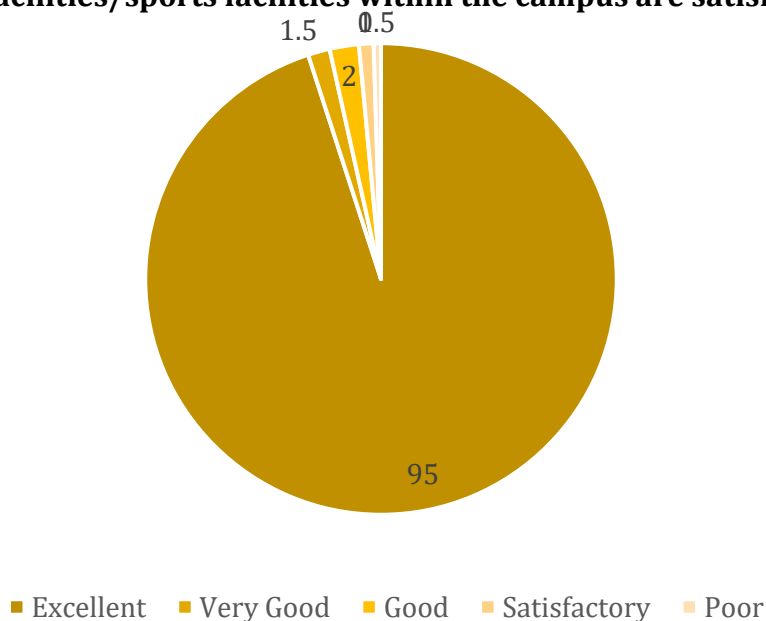
The majority of respondents (97%) rated the laboratory activities as Excellent, demonstrating a high level of satisfaction. A few rated them as Very Good (2%) or Good (1%). No respondents rated them as Satisfactory or Poor, reflecting an overall highly positive response.

9. Office staff/technical staff/library staff in the department are helpful



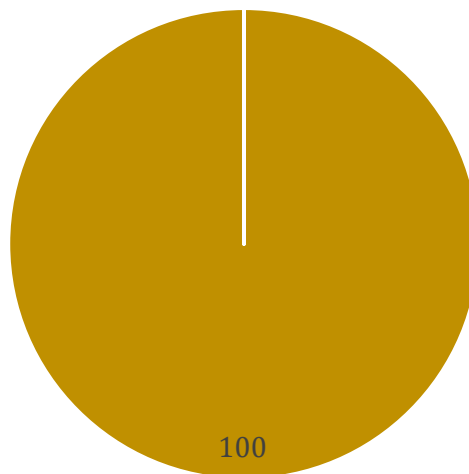
The majority of respondents (96%) rated the support provided by the office, technical, and library staff as Excellent, reflecting a high level of satisfaction. A few rated it as Very Good (2.5%) or Good (1%), while 0.5% found it Satisfactory. No respondents rated it as Poor, indicating an overall positive response.

10. Medical Facilities/sports facilities within the campus are satisfactory



The majority of respondents (95%) rated the medical and sports facilities as Excellent, indicating a high level of satisfaction. A few rated them as Very Good (1.5%) or Good (2%). 1% considered them Satisfactory, while 0.5% rated them as Poor, showing a minimal level of dissatisfaction.

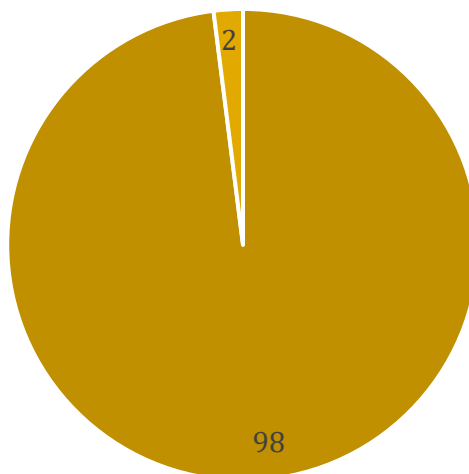
11. The buildings/ classrooms are accessible to differently-abled persons



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

All students (100%) rated the accessibility of buildings and classrooms for differently-abled persons as Excellent, reflecting complete satisfaction and a strong endorsement of the institution's inclusive and accessible infrastructure. There were no responses in the Very Good, Good, Satisfactory, or Poor categories.

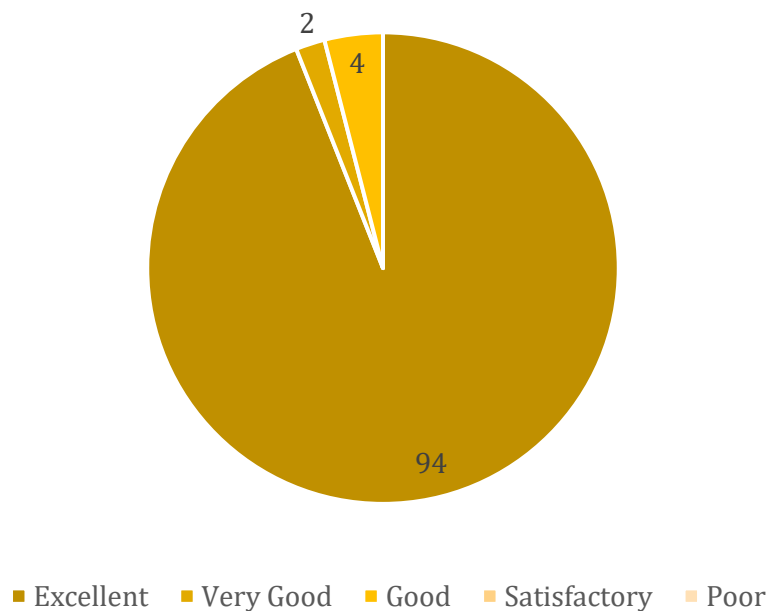
12. The grievance redressal cell and sexual harassment cell exist in the college



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

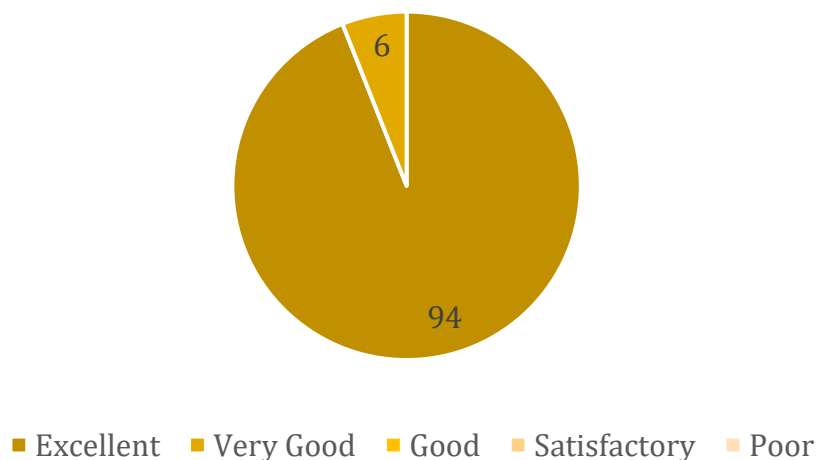
A vast majority of students (98%) rated the existence and functioning of the grievance redressal cell and sexual harassment cell in the college as Excellent, reflecting strong confidence in these support mechanisms. 2% of students rated it as Very Good, while there were no responses in the Good, Satisfactory, or Poor categories. This indicates an overall positive perception and a high level of effectiveness and trust in these institutional bodies.

13. The functioning of placement cell satisfactory



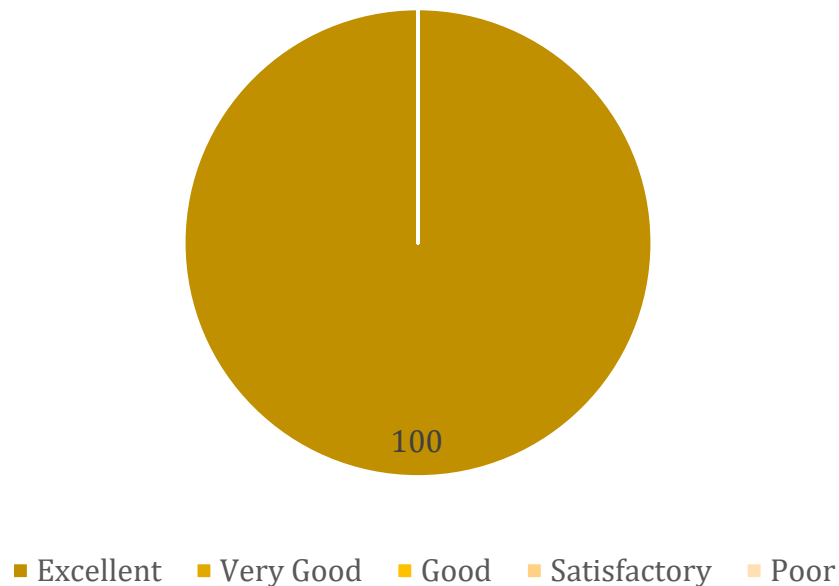
The majority of students (94%) rated the functioning of the placement cell as Excellent, indicating a high level of satisfaction with its performance. Additionally, 2% of students rated it as Very Good, and 4% as Good. There were no responses in the Satisfactory or Poor categories, reflecting an overall positive impression of the placement cell's efficacy and support for students' career development.

14. The grievances redressal cell and internal complaint cell exist in the college



The presence and functioning of the Grievances Redressal Cell and Internal Complaint Cell in the college received overwhelmingly positive feedback. A total of 94% of students rated them as Excellent, while 6% rated them as Very Good. There were no responses in the Good, Satisfactory, or Poor categories, reflecting a strong awareness and confidence in the effectiveness of these support systems among students.

15. The overall atmosphere of the college is conducive



All students rated the overall atmosphere of the college as Excellent (100%), reflecting unanimous satisfaction. This indicates that the college provides a highly supportive, positive, and nurturing environment that is conducive to both learning and personal development. The absence of responses in the Very Good, Good, Satisfactory, or Poor categories highlights a strong and consistent perception of excellence among students.

STUDENT FEEDBACK ANALYSIS

The following points emerged from the analysis of the student's feedback survey:

1. Students reported that recommended reading material and prescribed books were adequate, relevant, and easily available in the library, with over 90% marking these as Excellent.
2. Class tests, mid-semester exams, internal assessments, and attendance records are conducted and displayed on time, reflecting a transparent and well-managed

academic process. A significant portion of the student are pleased with the healthcare services on campus.

3. Laboratories, classrooms, and overall facilities are rated Excellent by a significant majority. Special mention is the 100% positive rating on accessibility for differently-abled students, showcasing inclusive infrastructure.
4. The grievance redressal cell, internal complaint cell, and sexual harassment cell received overwhelmingly positive feedback, indicating student trust in institutional support systems.
5. The placement cell and technical/library staff were appreciated for their helpfulness and prompt services.
6. Internet/Wi-Fi facilities were well-received by the majority, though a few students expressed mild dissatisfaction.
7. The overall atmosphere of the college was unanimously rated as *Excellent* by 100% of students.


STUDENTS SUGGESTIONS

- Enhancement of Internet/Wi-Fi Connectivity in certain areas of the campus for smoother digital access.
- Improvement in sports and medical facilities, as a small percentage noted room for enhancement.
- Expansion of placement opportunities and industry interaction to further boost employability.
- Continuous monitoring and awareness drives for grievance and complaint redressal mechanisms to ensure visibility for all students.

The feedback and suggestions received are talked about with the management, and matters of particular importance are dealt with in the official meetings for the next term.

ACTION TAKEN

- Regular maintenance schedules introduced for uninterrupted digital access.
- First-aid and emergency medical support upgraded.
- New sports equipment purchased.
- Increased collaboration with nearby educational institutions.
- Workshops and training sessions on resume building, soft skills, and interview techniques have been scheduled.
- Posters and digital announcements highlighting the functioning of the grievance redressal and internal complaint cells.
- Regular collection and analysis of student feedback have been institutionalized to ensure continuous improvement.


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